

The Improvement Guide A Practical Approach To Enhancing Organizational Performance

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The Improvement Guide: A Practical Approach to Enhancing Organizational Performance (2nd Edition) Page Content. Langley GL, Moen R, Nolan KM, Nolan TW, Norman CL, Provost LP. San Francisco, California, USA: Jossey-Bass Publishers; 2009. The Model for Improvement, an integrated approach to process improvement that delivers quick and substantial results in quality and productivity in diverse settings, is explored.

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IHI uses the Model for Improvement as the framework to guide improvement work. The Model for Improvement,* developed by Associates in Process Improvement, is a simple, yet powerful tool for accelerating improvement. This model is not meant to replace change models that organizations may already be using, but rather to accelerate improvement.

How to Improve | IHI - Institute for Healthcare Improvement

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He is coauthor of the book Quality Improvement Through Planned Experimentation, 2nd edition (McGraw-Hill, 1998) and Quality Measurement: A Practical Guide for the ICU (HCPro, 2003). He is the 2002 recipient of the Deming Medal. Kevin M. Nolan is a statistician and consultant with API.

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